

FORM FOR EXCHANGE/ RETURN OF GOODS

ORDER/ INVOICE NUMBER:
COSTUMER NUMBER:
FIRST AND LAST NAME:
PHONE NUMBER OR E-MAIL ADDRESS:

EXCHANGE/ REFUND:

Should a product not fit you or it doesn't fulfill your expectations, you can send it back to us within 14 days of receiving it by attaching this filled out form to the inside of your package. Please note our return policy: <https://www.o-synce-shop.de/widerrufsrecht>

RÜCKSENDUNG

PRODUCT NO.:	DESCRIPTION:	NUMBER:

REASON OF RETURN (Please help us optimize our products and name a reason for the return.)

EXCHANGE

PRODUCT NO.:	DESCRIPTION:	NUMBER:

HANDLING THE RETURN (The following information is not a requirement for the effective use of the right of cancellation!)

- Form for Exchange/ Return of Goods in completed state + copy of Invoice attached to package
- products have to be in faultless condition
- products have to be returned in original packaging
- using the free return note for returning the product*
- expect about 3-5 work days of processing time for your return

REFUND

You will receive the paid value of the returned products through the means of payment you initially chose for your order.

FURTHER QUESTIONS?

Contact us, we will gladly help you!

phone no.: +49 (0) 6221 657 2890

E-mail: shop@o-synce.com

Usage of this form is optional and does not limit your right of cancellation.

*please note that we only send a free return note fo returns within Germany. Excluded from this are cancellations, damaged or faulty products etc. For more information see <https://www.o-synce-shop.de/widerrufsrecht>